



Ref # GR/ADV/2021-2022/ALL/04

Dated: 17<sup>th</sup> May 2021

Dear Valued Customer,

Greetings for the day! Hope you and your family are safe and healthy.

Maritime Gateway Ports at West Coast ie. Nhava Sheva Port Terminals, Mundra Port & APSEZ Terminals as well as APM Pipavav Terminals have issued an advisory of the vessel side and Rail side operations being effected or closed from last evening ie. 16.05.2021, 2000 hour till 18.05.2021, 2000 hours on account of Cyclone Tauktae approaching towards the West Coast.

Resumption of operations on 18th May 2021 is also subject to better weather conditions.

While Nhava Sheva Port Terminals and APMT Pipavav have completely suspended their operations since 16th May 2021 evening hours, Mundra Port Terminals are working in a restricted way until the situation permits. The rail transportation of Export and Import containers to and fro from respective Ports is quite likely to be delayed as the ports may not be able to take any Inward trains carrying export containers for next 2 days, which may result into miss-connection of Export cut-offs and delay in evacuation of Import containers already arrived at Port.

You are requested to make a note of the situation and plan your supply chain accordingly. Also, we would like to inform you that Gateway Rail shall not be held responsible for any consequential loss such as Port Ground Rent etc till the situation normalizes and clearance of backlog if any.

It's our endeavour to attain normal operations as soon as the storm is over, however it may take some time for the Port and Indian Railways to clear the heavy pipeline of trains towards Ports, which will further result into delay of Export connections and Import evacuations.

For any further queries, please feel free to get in touch with our respective customer service desk.

Best Regards,  
Customer Service Desk  
Gateway Rail