



BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT 2025-26



RESPONSIBLE
OPERATIONS



PEOPLE
EMPOWERMENT



ENVIRONMENTAL
STEWARDSHIP



ETHICAL
GOVERNANCE

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SECTION A: GENERAL DISCLOSURES

I. Details of listed entity:

Sl. No.	Particulars	Details
1.	Corporate Identity Number (CIN) of the Company	L60231MH2005PLC344764
2.	Name of the Company	Gateway Distriparks Limited
3.	Year of incorporation	12-07-2005
4.	Registered office address	Sector 6, Dronagiri, Taluka Uran, District Raigad, Navi Mumbai, Raigarh, Maharashtra-400 707
5.	Corporate address	4th Floor, Prius Platinum, Saket District Centre, Saket, New Delhi – 110017
6.	E-mail id	investors@gatewaydistriparks.com
7.	Telephone	011-40554400
8.	Website	https://www.gatewaydistriparks.com/
9.	Financial year for which reporting is being done	2025-2026
10.	Name of the Stock Exchanges where shares are listed	BSE Limited and National Stock Exchange of India Limited
11.	Paid-up Capital	₹49,964.38 lakh
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report:	
	Name	Divyang Jain
	Contact	011-40554400
	Email	divyang.jain@gatewaydistriparks.com
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Standalone Basis
14.	Whether the company has undertaken reasonable assurance of the BRSR Core?	NA
15.	Name of assurance Provider	NA
16.	Type of assurance obtained	NA

II. Products/Services:

17. Details of business activities (accounting for 90% of the turnover)			
Sl. No.	Description of Main Activity	Description of Business Activity	% of turnover of the Company
1.	Transportation (including Freight Transport), Storage and Warehousing	Gateway Distriparks Limited (GDL / the Company) is an integrated inter-modal logistics service provider. It has a network of Inland Container Depots and Container Freight Stations strategically located across the country, operating a fleet of 34 trainsets along with 500+ trailers for transportation between its facilities and maritime ports, as well as first & last mile connectivity to provide end-to-end solutions to the EXIM industry. The company offers general & bonded warehousing, rail & road transportation, container handling services and other value-added services	97.14%

18. Products/Services sold by the Company (accounting for 90% of the turnover)			
Sl. No.	Product/Service	NIC Code	% of total Turnover contributed
1.	Rail Transportation	49120	69.21%
2.	Container Storage, Handling and Ground Rent	52102	26.8%

III. Operations:

19. Number of locations where plants and/or operations/offices of the Company are situated:			
Location	Number of plants	Number of offices	Total
National	8*	1	9
International	0	0	0

*Container Freight Station located at Krishnapatnam is non-operational.

20. Markets served by the Company	
A. Number of locations -	
Locations	Number
National (No. of States)	Pan India Business
International (No. of Countries)	0
B. What is the contribution of exports as a percentage of the total turnover of the Company?	
0.00%	
C. A brief on types of customers	
GDL offers integrated logistics services by leveraging its relationships with customers, employees, business partners and other key stakeholders. The company serves customers across various industries including Automobiles & Ancillaries, Steel, Agro, Chemical, E-commerce, Engineering, Retail industry, Pharmaceuticals, Healthcare, FMCG, etc	

IV. Employees:

21. Details as at the end of Financial Year, i.e. March 31, 2026:						
A. Employees and workers (including differently abled):						
S.No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
EMPLOYEES						
1.	Permanent (D)	509	461	90.5%	48	9.43%
2.	Other than Permanent (E)	6	6	100%	0	0
3.	Total employees (D+E)	515	467	90.68%	48	9.32%
WORKERS						
4.	Permanent (F)	330	327	99.09%	3	0.91%
5.	Other than Permanent (G)	1990	1922	96.58%	68	3.42%
6.	Total workers (F+G)	2320	2249	96.94%	71	3.06%

B. Differently abled Employees and workers:				
S. No.	Particulars	Total (A)	Male	Female

			No. (B)	% (B/A)	No. (C)	% (C/A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	509	1	0.20%	0	0.00%
2.	Other than Permanent (E)	6	0	0	0	0.00%
3.	Total differently abled employees (D+E)	515	1	0.20%	0	0.00%
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	330	1	0.30%	0	0.00%
5.	Other than Permanent (G)	1990	0	0.00%	0.00%	0.00%
6.	Total differently abled workers (F+G)	2320	1	0.30%	0.00%	0.00%

22. Participation/Inclusion/Representation of women			
	Total (A)	No. and percentage of Females	
		No. (B)	% (B/A)
Board of Directors	6	1	16.67%
Key Management Personnel	3	0	0%

23. Turnover rate for permanent employees and workers (disclose trends for the past 3 years)									
	Turnover rate (FY 2025-26)			Turnover rate (FY 2024-25)			Turnover rate (FY 2023-24)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	16.92%	14.58%	16.70%	14.16%	27.4%	15.14%	13.27%	10.17%	13.53%
Permanent Workers	33.94%	33.33%	33.94%	27.41%	0%	27.24%	37.46%	0.4%	37.48%

V. Holding, Subsidiary and Associate Companies (including joint ventures):

24. Name of holding/subsidiary/associate companies/joint ventures -				
Sl. No.	Name of the holding/subsidiary/associate companies/joint ventures (A)	Indicate whether Holding/Subsidiary/Associate/Joint Venture	% of shares held by the Company	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the Company (Yes/No)
1	Kashipur Infrastructure and Freight Terminal Private Limited	Subsidiary	99.92%	No
2	Gateway Distriparks (Kerala) Limited	Subsidiary	60%	No
3	Snowman Logistics Limited	Subsidiary	50.01%	No
4	Container Gateway Limited	Joint Venture	51%	No

VI. CSR Details:

25. CSR Details		
(i)	Whether CSR is applicable as per section 135 of Companies Act, 2013 (Yes/No)	Yes
(ii)	Turnover (in Rs.)	1,60,890.79
(iii)	Net worth (in Rs.)	2,13,237.93

VII. Transparency and Disclosure Compliances:

26. Complaints/Grievances on any of the principles (Principle 1 to 9) under the National Guidelines on Responsible Business Conduct:							
Stakeholder group from whom compliant is received	Grievance Redressal Mechanism in place (Yes/No/NA) (If yes, then provide weblink for grievance redressal policy)	FY2025-26			FY2024-25		
		No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks	No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks
Communities	Yes	0	0	-	0	0	-
Investors (other than shareholders)		0	0	-	0	0	-
Shareholders		0	0	-	5	0	-
Employees and workers		0	0	-	0	0	-
Customers		0	0	-	0	0	-
Value Chain Partners		0	0	-	0	0	-
Other (please specify)		0	0	-	0	0	-

*Based on the available information.

Note-Although company has mechanism of grievance redressal for different stakeholders, but no such policy is available as of now. Company will formulate such policy as per requirement.

27. Overview of the Company's business conduct, pertaining to environment and social matters that present a risk or an opportunity to the business of the Company, rationale for identifying the same, approach to adapt or mitigate the risk along with its financial implications, as per the following format:					
Sl. No.	Material issue identified	Indicate whether risk or opportunity (R/O/R&O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Climate change, environment and GHG emissions	Risk	Transportation, Cargo Handling and Storage being the main activities, we are conscious of our contributions to climate change in the form of GHG emissions	We are adopting several initiatives to minimize our carbon footprint, such as achieving energy efficiency in electrical consumption, switching to solar energy, shifting vehicles from diesel to CNG, etc.	Positive
2.	Customer retention	Opportunity	Customer retention is among the top priorities of the business and essential for our continued growth	Continuous formal and informal interactions with customers through mails and calls in order to achieve high customer satisfaction	Positive
3.	Employee training and development	Opportunity	Well-trained employees contribute positively to the operational performance of the organization	Training needs are identified at the start of the year, and it is ensured that relevant trainings are imparted to the employees	Positive
4.	Corporate governance	Opportunity	Strong corporate governance helps achieve the organization's purpose and mission and mitigates risks that undermine stakeholder trust, reputation and disrupt business	Developing and implementing a robust and holistic Corporate Governance framework	Positive
5.	Occupational health and safety	Risk	Health & safety is among the top priorities, as any accident has a major impact in terms of cost, life, and reputation, among others	CFS Mumbai and Chennai are ISO 45001 certified, and regular trainings are imparted to employees across locations	Positive

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions		P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes										
1.a	Whether the Company's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b	Has the policy been approved by the Board? (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c	Web link of the policies, if available	• POSH • Policy on Related party Transaction • Code of Conduct for employees • Nomination, Remuneration and Board Evaluation Policy • Terms of Appointment of Independent Director • Code of conduct & obligations • Dividend Distribution Policy • Policy on Material Subsidiary • HR Policy Amendment 03.05.24 • Data Privacy Policy • Standard Operating Procedure Policy • Internet Security Policy • Whistleblower Policy • GDL-Code of Prevention of Insider Trading • Anti-Bribery and Corruption (ABC) Policy • Risk Management Policy • Board Diversity Policy • Corporate Social Responsibility Policy • Policy on Document preservation & Archival of Documents • Policy on Succession Planning • Policy on Determining Materiality of Events • Policy on Blank Stationary • Criteria for making Payment to Non-Executive Directors • Procurement Policy and SOP								
2.	Whether the Company has translated the policy into procedures. (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3.	Do the enlisted policies extend to the Company's	No	Yes	No	No	No	No	No	Yes	Yes

	value chain partners? (Yes/No/NA)								
4.	Name of the national and international codes/certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trusts) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by the Company and mapped to each principle.	ISO 9001, ISO 14001, ISO 45001, CTPAT, GSV, AEO*							
5.	Specific commitments, goals and targets set by the Company with defined timelines, if any.	No such specific goals, commitment and targets has been set by the company with respect to all the principles and core elements of NGRBC that is to be adhered in a specific timeline.							
6.	Performance of the Company against the specific commitments, goals and targets along with reasons, in case the same are not met.	Not Applicable							

Disclosure Questions		
Governance, leadership and oversight		
7.	Statement by Director, responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	At Gateway Distriparks Limited, Environmental, Social, and Governance (ESG) principles are fundamental to our strategic vision. These values are deeply embedded in our corporate culture, reinforced through comprehensive policies and standards that drive sustainable growth and long-term stakeholder value. Our green initiatives include the deployment of waste composting machines within our facilities, transitioning our fleet to CNG to reduce emissions, and actively exploring electric vehicle options such as Electric Reach Stackers and other EVs to further decrease our carbon footprint. We have also initiated the installation of solar power systems at our sites to harness renewable energy. A significant part of our sustainability efforts is the "Go Green" initiative, aimed at minimizing paper consumption. We have implemented an e-forwarding module that digitizes our documentation processes, reducing the reliance on paper and supporting our goal of creating a paperless environment. This transition not only conserves natural resources but also enhances operational efficiency and data security. We are committed to continually evaluating innovative technologies and operational practices to further reduce our environmental impact. By investing in these ESG initiatives, we aim to uphold responsible service delivery, address climate change proactively, and promote ethical governance. Our comprehensive

		approach ensures that sustainability remains at the forefront of our growth trajectory, benefitting both our organization and the broader community.
8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Name: Mr. Divyang Jain Designation: Company Secretary
9.	Does the Company have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes/ No/NA). If yes, provide details.	No, The Board of Directors (BOD) headed by Mr. Prem Kishan Dass Gupta (DIN 00011670), Chairman and Managing Director, addresses the concerns relating to the Corporate Social Responsibility (CSR) but the company will explore the formation of committee exclusively for sustainability related issues.

Disclosure Questions																		
10.	Details of Review of NGRBCs by the Company																	
Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Yes, the same is reviewed on regular basis									Annually								
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	Yes, The Board reviews the compliances on regular basis via its various committees									Quarterly								

11.	Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes / No). If yes, provide name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9
		External assessments include ISO 9001, ISO 14001 and ISO 45001 certifications conducted by IQNET Ltd; CTPAT certification by URS Verification Pvt Ltd; and GSV certification for CFS Mumbai by Intertek – and include an assessment of the policies and procedures maintained by GDL. Indian customs have conducted								

		and inspected the sites of GDL in relation to renewal of their AEO certificates.
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12.	If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:								
Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)	Not Applicable								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1

Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable

Essential Indicators			
1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:			
Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	2	Industry Process Overview, System & Process Updates, SEBI LODR Amendments	100%
Key Managerial Personnel	2	Industry Process Overview, System & Process Updates, SEBI LODR Amendments	100%
Employees other than Board of Directors and KMPs	23	Safety & Security Training, Basic Life Support Training, Data Analytics tools - Advanced Excel and Power BI, Safety, POSH, Vendor Management	75.6%
Workers	164	POSH, Cyber Security, First Aid, Safety, Hazardous Cargo, Basic life support training, Grooming and basic etiquettes, Code of Conduct, Health Awareness program, Traffic Law	37.24%

Essential Indicators					
2. Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by Directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year:					
Monetary					
	NGRBC Principle	Name of the regulatory/enforcement agencies/judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	0	None	0	NA	NA
Settlement	0	None	0	NA	NA
Compounding fee	0	None	0	NA	NA
Non-Monetary					
	NGRBC Principle	Name of the regulatory/enforcement agencies/judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)	
Imprisonment	0	None	NA	NA	
Punishment	0	None	NA	NA	

* Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount is for directors pertaining to GDL only and not for any other directorships they may hold elsewhere

Essential Indicators					
3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.					
Case Details		Name of the regulatory/enforcement agencies/judicial institutions			
4. Does the Company have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy. (YES/NO/NA)					
Yes, Code of Conduct of Company includes anti-corruption and anti-bribery polices, and is available online at https://gatewaydistriparks.com/Uploads/prospectus/2083pdctfile_Anti-BriberyandCorruption(ABC)Policy.pdf The Code of Ethics for Principal Executive and Senior Officers helps maintain the standards of business conduct for GDL and ensures compliance with legal requirements. The purpose of the Code is to deter wrongdoing and promote ethical conduct					
5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:					
		FY 2025-26	FY 2024-25		
Directors		Nil	Nil		
KMPs		Nil	Nil		
Employees		Nil	Nil		
Workers		Nil	Nil		
6. Details of complaints with regard to conflict of interest:					
		FY 2025-26		FY 2024-25	
		Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors		Nil	None	Nil	None
Number of complaints received in relation to issues of Conflict of Interest of the KMPs		Nil	None	Nil	None
7. Provide details of any corrective action taken or underway on issues related to fines/ penalties/action taken by regulators/ law enforcement agencies/judicial institutions, on cases of corruption and conflict of interest.					
Not Applicable, since no complaints were received.					
8. Number of days of accounts payables:					
		FY 2025-26	FY 2024-25		
Number of days of accounts payables		51.95	47.86		
9. Open-ness of business - Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:					
Parameter	Metrics		FY 2025-26	FY 2024-25	
Concentration of Purchases	a.	Purchases from trading houses as % of total purchases	-	-	
	b.	Number of trading houses where purchases are made	-	-	
	c.	Purchases from top 10 trading houses as % of total purchases from trading houses	-	-	

Concentration of Sales	a.	Sales to dealer/distributors as % of total sales	-	-
	b.	Number of dealers /distributors to whom sales are made	-	-
	c.	Sales to top 10 dealers /distributors as % of total sales to dealer/distributors	-	-
Share of RPTs in	a.	Purchases (Purchases with related parties as % of Total Purchases) %	0.96	0.38
	b.	Sales (Sales to related parties/Total Sales) %	0.09	0.11
	c.	Loans & advances (Loans & advances given to related parties/Total loans & advances) %	0.17	0.20
	d.	Investments (Investments in related parties/ Total Investments made)	82.32	85.64

* Data related to “Trading Houses” & “Dealers / Distributors” is not being currently tracked by the company

PRINCIPLE – 2

Businesses should provide goods and services in a manner that is sustainable and safe

ESSENTIAL INDICATORS			
1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of products and processes to total R&D and capex investments made by the entity, respectively.			
Segment	FY 2025-26	FY 2024-25	Details of improvements in environmental and social impacts
R&D	0%	0%	No specific R&D or capex investment was classified under environmental or social impact improvement during FY 2025–26. The Company continues to use initiatives implemented in earlier years, including CNG trailers, electric reach stackers and digital tracking systems.
Capex	0%	30%	
2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)			
No, GDL will be making the relevant changes to include Sustainable Sourcing as part of its Procurement Policy in the future.			
b. If yes, what percentage of inputs was sourced sustainably?			
Not Applicable.			
3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for:			
Since we are a service-based industry, this is not applicable.			
4. Whether Extended Producer Responsibility (EPR) is applicable to the entity’s activities (Yes/ No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same			
Since we are a service-based industry, this is not applicable.			

PRINCIPLE – 3

Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators											
1. a. Details of measures for the wellbeing of employees:											
Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	461	461	100%	461	100%	0	0	461	100%	0	0
Female	48	48	100%	48	100%	48	100%	0	0	0	0
Total	509	509	100%	509	100%	48	9.43%	461	90.57 %	0	0
Other than Permanent employees											
Male	6	0	0%	0	0%	0	0%	0	0%	0	0
Female	0	0	0%	0	0%	0	0%	0	0%	0	0
Total	6	0	0%	0	0%	0	0%	0	0%	0	0

Essential Indicators											
1. b. Details of measures for the wellbeing of workers:											
Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent Workers											
Male	327	327	100%	131	40.06%	0	0%	327	100%	0	0
Female	3	3	100%	2	66.67%	3	100%	0	0%	0	0
Total	330	330	100%	133	40.30%	3	0.91%	327	99.09%	0	0
Other than Permanent Workers											
Male	1,922	571	29.71%	324	16.86%	0	0%	859	44.69%	0	0
Female	68	27	39.71%	14	20.59%	45	66.18%	0	0%	0	0
Total	1,990	598	30.05%	338	16.98%	45	2.26%	859	43.17%	0	0
1. c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:											
				FY 2025-26				FY 2024-25			
Cost incurred on wellbeing measures as a % of total revenue of the company				0.0010%				0.13%			

Note: The FY 2025-26 wellbeing cost includes the annual premium paid for the Company's Group Personal Accident (GPA) Insurance Policy covering employees against accident-related risks. The percentage has been calculated based on the gross insurance premium as a proportion of the Company's standalone revenue.

Essential Indicators						
2. Details of retirement benefits, for Current FY and Previous Financial Year.						
Benefits	FY 2025-26			FY 2024-25		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	97.09%	83.80%	Yes	100%	100%	Yes
Gratuity	100.00%	5.85%	NA	100%	100%	NA
ESI	1.36%	71.79%	Yes	3.77%	51.93%	Yes
3. Accessibility of workplaces- Are the premises / offices of the Company accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? (YES/NO/NA) If not, whether any steps are being taken by the Company in this regard.						
The company has suitable provision for access to the premises by Disabled.						
4. Does the Company have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? (YES/NO/NA) If so, provide a web-link to the policy.						
Yes, the Recruitment Guidelines of the Company’s HR Policy i.e. available at the website.						
https://gatewaydistriparks.com/Uploads/prospectus/2082pdctfile_GDLHRPolicyamendment3-5-24.pdf						
5. Return to work and Retention rates of permanent employees and workers that took parental leave.						
	Permanent Employees		Permanent Workers			
Gender	Return to work rate	Retention Rate	Return to work rate	Retention Rate		
Male	Nil	Nil	Nil	Nil		
Female	Nil	Nil	Nil	Nil		
Total	Nil	Nil	Nil	Nil		
6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.						
Category		Yes/No (If yes, then give details of the mechanism in brief)				
Permanent workers		Yes, there is a Grievances Redressal Committee for addressing the grievances of the employees/workers. This committee examines the grievances expressed by the employees/workers and addresses the same in consultation with the management within the stipulated frame.				
Other than permanent workers						
Permanent employees						
Other than permanent employees						

Essential Indicators						
7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:						
Category	FY 2025-26			FY 2024-25		
	Total employees/workers in respective category(A)	No. of employees/workers in respective category, who are part of association(s) or Union(B)	% (B/A)	Total employees/workers in respective category(C)	No. of employees/workers in respective category, who are part of association(s) or Union(D)	% (D/C)
Total Permanent Employees						
Male	461	7	1.52%	463	7	1.51%
Female	48	0	0	41	0	0%
Total Permanent Workers						
Male	327	8	2.45%	335	8	2.39%
Female	3	0	0	2	0	0%

Essential Indicators										
8. Details of training given to employees and workers:										
Category	FY 2025-26					FY 2024-25				
	Total (A)	On health and safety measures		On skill up gradation		Total (D)	On health and safety measures		On skill up gradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	461	170	36.88%	288	62.47%	463	148	31.96%	256	55.29%
Female	48	15	31.25%	32	66.67%	41	12	29.27%	20	48.78%
Total	509	185	36.35%	320	62.87%	504	160	31.75%	276	54.76%
Workers										
Male	2,249	350	15.56%	251	11.16%	2366	642	27.12%	456	19.27%
Female	71	1	1.41%	27	38.03%	66	2	3.03%	27	40.9%
Total	2,320	351	15.13%	278	11.98%	2432	644	26.48%	483	19.86%

Essential Indicators						
9. Details of performance and career development reviews of employees and workers:						
Category	FY 2025-26			FY 2024-25		
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
Employees						
Male	467	427	91.43%	463	414	89.42%
Female	48	36	75.00%	41	25	60.98%
Total	515	463	89.90%	504	439	87.10%
Workers						
Male	327	273	83.49%	334	242	72.45%
Female	3	2	66.67%	2	2	100%
Total	330	275	83.33%	336	244	72.61%

Essential Indicators
10. Health and safety management system:
a. Whether an occupational health and safety management system has been implemented by the entity? (YES/NO/NA) If yes, the coverage such system?
Yes, the company has a fire and safety training system implemented, which is mandatory for all employees & workers. Further, GDL also provides on-the-job training to all its employees and workers entailing training on all work-related hazards and safeguards in line with their respective job requirements. In addition, CFS Mumbai and Chennai location are certified as per ISO 45001 & comply with the health and safety requirements of the certification for a specific time frame
b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
GDL units / locations have safety managers who ensure that any work-related hazards are identified and addressed on a timely basis.
c. Whether you have processes for workers to report work related hazards and to remove themselves from such risks. (YES/NO/NA)
Yes, GDL has a practice of providing on-the-job trainings to all its employees and workers - entailing training on all work-related hazards and safeguards thereby. Furthermore, there are safety managers who ensure that any work-related hazards are identified and addressed on a timely basis. Workers can raise any concerns to these safety managers whenever required.
d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (YES/NO/NA)
Yes, GDL has taken out a group insurance policy for its employees and workers which covers both occupational and non-occupational medical and health care services.

11. Details of safety related incidents, in the following format:			
Safety Incident /Number	Category	FY 2025-26	FY 2024-25
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0
12. Describe the measures taken by the entity to ensure a safe and healthy workplace.			
GDL has conducted Health and Safety trainings whereby the employees are trained on different aspects viz. fire drill, handling hazardous equipment / machinery, etc.			

13. Number of Complaints on the following made by employees and workers						
	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	0	0	NA	0	0	NA

14. Assessments for the year:	
	% of plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%
15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.	
No significant risk was observed during assessments. Therefore, this is Not Applicable	

PRINCIPLE – 4

Businesses should respect the interests of and be responsive to all its stakeholders.

Essential Indicators				
1. Describe the processes for identifying key stakeholder groups of the Company.				
GDL identifies key stakeholder groups based on their level of influence on operations, degree of dependency on the Company, regulatory relevance, contractual relationship, and potential exposure to business, social or environmental impacts.				
2. List stakeholder groups identified as key for the Company and the frequency of engagement with each stakeholder group.				
Stakeholder Group	Whether identified as vulnerable & marginalised group (Yes/No)	Channels of communication (Emails, SMS, Newspapers, Pamphlets, Advertisements, Community Meetings, Notice Board, Website, Others)	Frequency of engagement (Annually, Half yearly, quarterly/ others- please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customers	No	Website, in person, SMS	Ongoing	To meet the expectations of customers so that they are satisfied with the service outcome
Shareholders	No	Email, Newspaper Advertisement, Website, in person, Stock Exchanges	Need based	To communicate business performance via press release, statutory & voluntary disclosures, personal meetings, presentations, quarterly & annual results, dividend, etc
Employees	No	Website, in person, SMS, Email Engagements / Work or performance Reviews	Ongoing	Learning and Development, Training Curriculum and Education, Townhall, One to one, workshops, surveys, Group Discussion, cross functional team meetings
Regulators & Government	No	E mail, Website, Compliance with required laws, participate in industry bodies & associations via government setup channels	Day to Day	To comply with required regulations at each location, to participate in policy advocacy for the benefit of the industry through trade bodies
Communities	Yes	Meetings, Website and Email	Need based	To implement CSR and welfare initiatives across key areas based on need assessment, and employee volunteering, among others
Vendors	No	Emails, Meetings & Phone Calls	Ongoing	To perform services & supply of material to GDL based on the agreed contract & commercial. Supplier evaluation is done regularly to know concerns on the services provided

PRINCIPLE – 5

Businesses should respect and promote human rights.

ESSENTIAL INDICATORS						
1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:						
Category	FY 2025-26			FY 2024-25		
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)
Employees						
Permanent	509	509	100%	504	504	100%
Other than Permanent	6	6	100%	0	0	0%
Total Employees	515	515	100%	504	504	100%
Workers						
Permanent	330	330	100%	336	336	100%
Other than Permanent	1990	1990	100%	2096	2096	100%
Total Workers	2320	2320	100%	2433	2433	100%

2. Details of minimum wages paid to employees and workers, in the following format:										
Category	FY 2025-26					FY 2024-25				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent										
Male	461	0	0.00%	461	100%	463	0	0%	463	100%
Female	48	0	0.00%	48	100%	41	0	0%	41	100%
Other than Permanent										
Male	6	0	0%	0	0%	0	0	0%	0	0%
Female	0	0	0%	0	0%	0	0	0%	0	0%
Workers										
Permanent										
Male	327	59	18.04%	268	81.96%	334	0	0%	334	100%
Female	3	0	0%	3	100%	2	0	0%	2	100%
Other than Permanent										
Male	1,922	1,289	67.10%	632	32.90%	2032	1641	80.76%	391	19.24%
Female	68	58	84.06%	11	15.94%	64	64	100%	0	0%

3. Details of remuneration/salary/wages, in the following format:				
a. Median remuneration/wages:				
b.				
	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category (Rs.)	Number	Median remuneration/ salary/ wages of respective category (Rs.)
Board of Directors (BoD) ¹	6	4,40,00,000	1	1,00,00,000
Key Managerial Personnel	2	46,57,250	0	0
Employees other than BoD and KMP	445	5,49,669	48	6,12,500
Workers	16	4,07,630	0	0
c. Gross wages paid to females:				
	FY (2025-26)		FY (2024-25)	
Gross wages paid to females as % of total wages (%) ²	10.37%		5.38%	
4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)				
Yes				
5. Describe the internal mechanisms in place to redress grievances related to human rights issues.				
Yes, we have POSH committee and grievance committee in place which address all the issues related Human Rights.				

6. Number of Complaints on the following made by employees and workers:						
	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual Harassment	0	0	None	0	0	None
Discrimination at workplace	0	0	None	0	0	None
Child Labour	0	0	None	0	0	None
Forced Labour/Involuntary Labour	0	0	None	0	0	None
Wages	0	0	None	0	0	None
Other Human rights related issues	0	0	None	0	0	None

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:			
		FY 2025-26	FY 2024-25
i)	Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
ii)	Female employees / workers	0	0
iii)	Complaints on POSH as a % of female employees/workers (i/ii*100) (%)	0%	0%
iv)	Complaints on POSH upheld	0	0
8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.			
GDL has committee for Sexual Harassment; Discrimination at workplace; Child Labour; Forced Labour/ Involuntary Labour; Wages; Other human rights related issues which addresses any complaints pertaining to above cited any of act strictly and in a timely manner. GDL always ensure that such reported instances are well taken and handled properly. Additionally, the policy ensures that no adverse consequences are faced by the complainant			
9. Do human rights requirements form part of your business agreements and contracts? (Yes/No/NA)			
No			
10. Assessment for the year:			
	% of the Company's plants and offices that were assessed (by the Company or statutory authorities or third parties)		
Child Labour	NA		
Forced Labour/Involuntary Labour	NA		
Sexual Harassment	NA		
Discrimination at workplace	NA		
Wages	NA		
Other- please specify	NA		
11. Provide details of any corrective actions taken or underway to address significant risks/ concerns arising from the assessments at Question 10 above.			
NA			

PRINCIPLE - 6

BUSINESS SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

Essential Indicators			
1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format: Whether total energy consumption and energy intensity is applicable to the company? (YES/NO) -			
Parameter	Units (Joules/ Kilojoules/ Mega joules/ Terajoules)	FY 2025-26	FY 2024-25
From renewable sources			
Total electricity consumption (A)	GJ	5,856	6,029
Total fuel consumption (B)	GJ	-	-
Energy consumption through other sources (C)	GJ	-	-
Total energy consumed from renewable sources (A+B+C)	GJ	5,856	6,029
From non-renewable sources			
Total electricity consumption (D)	GJ	17,554	18,060
Total fuel consumption (E)	GJ	2,59,247	3,01,165
Energy consumption through other sources (F)	GJ		
Total energy consumed from non-renewable sources (D+E+F)	GJ	2,85,848	3,31,283
Total energy consumed (A+B+C+D+E+F)	GJ	2,90,372	3,37,312
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	GJ/INR	0.00001805	0.00002241
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	GJ/PPP	0.00037287	0.00046305
Energy intensity in terms of physical Output	GJ/MT	0.39	0.46
Energy intensity (optional) – the relevant metric may be selected by the entity			
Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.			
NA			

2. Does the Company have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Yes/No) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.
NA

3. Provide details of the following disclosures related to water, in the following format:		
Parameter	FY 2025-26	FY 2024-25
Water withdrawal by source (in kilolitres)		
(i) Surface water	Nil	Nil
(ii) Groundwater	14,903	38,197
(iii) Third party water	8,210	7,696
(iv) Seawater/desalinated water	Nil	Nil
(v) Others	1,761	Nil
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	24,874	45,893
Total volume of water consumption (in kilolitres)	24,874	45,893
Water intensity per rupee of turnover (Total water consumption/Revenue from operations)	0.0000015	0.0000030
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption/Revenue from operations adjusted for PPP)	0.0000319	0.0000630
Water intensity in terms of physical output (KL/MT)	0.03	0.06
Water intensity (optional) – the relevant metric may be selected by the entity	NA	NA
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Yes/No) If yes, name of the external agency.		
NA		

Note: Considering last year, the groundwater was majorly through the borewell, and this year, we have done a less use in borewell withdrawal, therefore, there is difference in withdrawal.

4. Provide the following details related to water discharged:			
Parameter		FY 2025-26	FY 2024-25
Water discharge by destination and level of treatment (in kilolitres)			
(i) To Surface water		Nil	Nil
No treatment			
With treatment – please specify level of treatment			
(ii) To Groundwater			
No treatment			
With treatment – please specify level of treatment			
(iii) To Seawater			
No treatment			
With treatment – please specify level of treatment			
(iv) Sent to third parties			
No treatment			
With treatment – please specify level of treatment			
(v) Others**			
No treatment			
With treatment – please specify level of treatment (STP Treated Water)			
Total water discharged (in kilolitres)			
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Yes/No) If yes, name of the external agency. –			
5. Has the Company implemented a mechanism for Zero Liquid Discharge? (YES/NO/NA) If yes, provide details of its coverage and implementation.			
Company has already implemented Zero liquid discharge at Sahnewal location, where treated water is used for our own horticulture purposes. Company will further evaluate the possibility of implementing ZLD in other locations.			
6. Please provide details of air emissions (other than GHG emissions) by the Company, in the following format: Whether air emissions (other than GHG emissions) by the entity are applicable to the company? (YES/NO/NA)			
Parameter	Unit	FY 2025-26	FY 2024-25
NOx	Tonnes	-	314.18
SOx	Tonnes	-	3.057
Particulate matter (PM)	Tonnes	-	38.96
Persistent organic pollutants (POP)		-	NIL
Volatile organic compounds (VOC)		-	NIL
Hazardous air pollutants (HAP)		-	NIL
Others – please specify (CO conc.)	Tonnes	-	10.65
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Yes/No) If yes, name of the external agency.			
NA			

*Note: The company does not report its air emissions for the current financial year due to technological changes/upgrades in its monitoring systems.

**7. Provide details of greenhouse gas emissions (Scope1 and Scope 2 emissions) & its intensity, in the following format:
Whether greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity is applicable to the company? (YES/NO) -**

Parameter	Unit (tCO ₂ e/ktCO ₂ e/ MtCO ₂ e/GtCO ₂ e)	FY 2025-26	FY 2024-25
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric Tons of CO ₂ equivalent	18,812	21,995
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric Tons of CO ₂ equivalent	3,462	3,647
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions /Revenue from operations)	Metric Tons of CO ₂ equivalent/ INR	0.0000014	0.0000017
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions /Revenue from operations adjusted for PPP)	Metric Tons of CO ₂ equivalent/ PPP	0.0000282	0.0000352
Total Scope 1 and Scope 2 emission intensity in terms of physical output	Metric Tons of CO ₂ equivalent/ TEU	0.03	0.04
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric	NA	NA	NA

may be selected by the entity			
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Yes/No) If yes, name of the external agency.			
8. Does the Company have any project related to reducing Green House Gas emission? (YES/NO/NA) If yes, then provide details.			
GDL is currently implementing measures to transition diesel trailers to compressed natural gas (CNG) to mitigate greenhouse gas (GHG) emissions. As part of this initiative, last year 8 trailers have already been converted to CNG, with an additional 53 trailers converted this year. In addition, we have integrated battery-operated forklifts & electric reach stackers into our facilities for more sustainable operations			
9. Provide details related to waste management by the Company, in the following format:			
Parameter	FY 2025-26	FY 2024-25*	
Total Waste generated (in metric tonnes)			
Plastic waste (A)	24	Nil	
E-waste (B)	0.45	Nil	
Bio-medical waste (C)	Nil	Nil	
Construction and demolition waste (D)	Nil	Nil	
Battery waste (E)	Nil	10.25	
Radioactive waste (F)	Nil	Nil	
Other Hazardous waste. Please specify, if any. (G)			
Used Oil	Nil	56	
Other non-hazardous waste generated. (H)			
Paper and packaging waste + Iron scrap + Tyre waste + Food waste	60.85	86.58	
Total (A+B + C + D + E + F + G + H)	85	151	
Waste intensity per rupee of turnover (Total waste generated/Revenue from operations)	0.0000000053	0.0000000100	
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste	0.0000001096	0.0000002076	

generated/Revenue from operations adjusted for PPP)		
Waste intensity in terms of physical output	0.0001178	0.0002086
Waste intensity (optional) – the relevant metric may be selected by the entity	NA	NA
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	85	151
(ii) Re-used	Nil	Nil
(iii) Other recovery operations	Nil	Nil
Total	85	151
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	Nil	Nil
(ii) Landfilling**	Nil	Nil
(iii) Other disposal operations	Nil	Nil
Total	Nil	Nil
Note: Indicate if any independent assessment/ evaluation/assurance have been carried out by an external agency? (Yes/No) If yes, name of the external agency. -		
Note: Due to operational changes during the current financial year, the Company has not generated any used oil and, accordingly, reporting on used oil is Nil for FY 2025-26.		
10. Briefly describe the waste management practices adopted in your establishment. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.		
GDL is in process of preparing its Waste Management Policy.		

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:			
S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Yes/No) If no, the reasons thereof and corrective action taken, if any.
Not applicable as none of the facility is situated in ecologically sensitive areas.			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:					
Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not Applicable as none of our projects falls under any category in EIA notification					

13. Is the entity compliant with the applicable environmental law/regulations/guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection Act and rules there under (Yes/No). If not, provide details of all such non-compliances, in the following format:				
S. No.	Specify the law/regulation/guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
Currently only CFS Mumbai, CFS Chennai, ICD Sahnewal and CFS Vizag have valid Consent to Operate (CTO) from State Pollution Control Board. The company is in the process of filing CTO application for rest of its locations.				

PRINCIPLE – 7

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

Essential Indicators		
1. a. Number of affiliations with trade and industry chambers/associations. -		
GDL has affiliation with five industry associations		
b. List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the Company is a member of/affiliated to		
S. No.	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/associations (State/National/International)
1	Container Freight Stations Association of India (CFSAI)	National
2	Federation of Indian Export Organizations (FIEO)	National
3	Association of Container Train Operators (ACTO)	National
4	Services Export Promotion Council (SEPC)	National
5	National Association of Container Freight Stations (NACFS)	National
2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the Company, based on adverse orders from regulatory authorities.		
Name of the authority	Brief of the case	Corrective action taken
NA		

PRINCIPLE – 8

Businesses should promote inclusive growth and equitable development.

Essential Indicators					
1. Details of Social Impact Assessments (SIA) of projects undertaken by the Company, based on applicable laws, in the current financial year.					
Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web link
No such project requiring SIA					
2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by the Company, in the following format:					
Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amount paid to PAFs in the FY (In INR)
NA					
3. Describe the mechanisms to receive and redress grievances of the community.					
Although company doesn't have any formal mechanism for receiving and redressing grievances from the community, but all the terminal heads are addressing the complaints received from the community through E mails and complaint is forwarded by terminal heads to respective department for resolution.					
4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:					
				FY 2025-26	FY 2024-25
Directly sourced from MSMEs/small producers				At present this data is not being tracked by the company	At present this data is not being tracked by the company
Sourced directly from within the district and neighbouring districts					
5. Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost					
			FY 2025-26	FY 2024-25	
Rural			51.48%	45.18%	
Semi-urban			16.12%	8.81%	
Urban			2.90%	2.06%	
Metropolitan			29.50%	43.96%	

PRINCIPLE - 9

Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators						
1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.						
In GDL Customers share their queries/grievances to customer service team through email/phone/verbal at ICDs. Customer service team then checks it and sends it to the internal departments for resolution, after that customer service team does follow up. Post receiving the solution internally customer service team reverts to the customer with closure remarks. There is a centralized email id on which customers can mail their queries - mail@gatewaydistriparks.com .						
2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:						
				As a percentage to total turnover		
Environmental and social parameters relevant to the product				Not Applicable		
Safe and responsible usage						
Recycling and/or safe disposal						
3. Number of consumer complaints in respect of the following:						
	FY2025-26			FY2024-25		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	Nil	Nil	None	Nil	Nil	None
Advertising						
Cyber- security						
Delivery of essential services						
Restrictive Trade Practices						
Unfair Trade Practices						
Other (product related)						
4. Details of instances of product recalls on account of safety issues:						
S.No	Number			Reasons for recall		
Voluntary recalls	NA			NA		
Forced recalls	NA			NA		
5. Does the Company have a framework/policy on cyber security and risks related to data privacy? (Yes/No/NA) If available, provide a web-link of the policy.						
Yes. Data Privacy Policy is available at https://gatewaydistriparks.com/Uploads/prospectus/566pdctfile_DataPrivacypolicy.pdf						
6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services.						
There were no security occurrences / re- occurrences relating to advertising, delivery of essential services, cyber security and data privacy of customers which led to penalty / action taken by regulatory authorities on safety of products / services						

7. Provide the following information relating to data breaches:
a. Number of instances of data breaches along-with impact
Nil
b. Percentage of data breaches involving personally identifiable information of customers
NA
c. Impact, if any, of the data breaches
NA