

Ref.no.:GR/ADV/2017-2018/ALL/10

Dated : 8<sup>th</sup> Nov 2017

Dear Valued Customer,

Greetings from Gateway Rail,

This is to update you that the Container movement by Rail and Road are getting affected due to prevailing intense SMOG conditions in North India.

Due to this, Night operations at all the ICDs in North India is impacted since the visibility during night & early morning hours is very low.

You are requested to please take a note and bear with us for any delays experienced on account of above reasons beyond GRFL control. Kindly plan your containers / shipments with additional days considering the situation, simultaneously, we are putting our best efforts to minimize the effect.

It is our endeavor to keep you informed proactively on any such incidents which may affect the operations or transit. We thank you for your continuous business support and assuring you the best of our services.

Best Regards,  
Customer Service Desk  
Gateway Rail