

Dear Valued Customer,

Greetings from Gateway Rail !

This is to inform you that we are observing frequent stabling of rakes due to civil engineering maintenance work in Palanpur, Madar & Rewari sections of North Western Railway, same has resulted in heavy en-route congestion and shortage of Crew.

A large number of trains of all Container Train operators are getting detained/delayed/stabled in Jaipur & Ajmer Division. The same is adversely affecting the movement of EXIM containers in transit and also impacting on Import/Export evacuation from Ports or ICDs respectively.

We request you kindly plan your supply chain considering the sluggish movement resulting in overall increase in transit time as well as dwell time.

We have already taken up the matter with concerned authorities for improvement in running of our rakes and making our best efforts to maintain the desired services as feasible.

We thank you for your continuous business support and will be happy to assist you for any further information. It's our endeavour to keep you posted on any such operational challenges and we shall keep you posted further.

Best Regards,  
Customer Service Desk  
Gateway Rail