



Ref. : GR/ADV/2019-2020/ALL/08

Dated : 20th March 2020

Dear Valued Customers,

Greetings for the day !

We would like to inform you that Gateway Rail and its Inland Container Depots remain fully operational with all precautionary measures in place such as thermal Screening at entry points, social distancing, work from home wherever feasible along with special attention to cleanliness and sanitization etc..

However, in view of the recent COVID-19 Outbreak and its spread in India, Gateway Group will whole heartedly support the decision taken by Government of India to implement Janta Curfew pan India on coming Sunday. The services at all the group terminals and locations shall be restricted from 7 am to 9 pm on 22nd March 2020 ie. Sunday on account of the same.

There would be minimum or no impact on the services since it is a non-working day, however this may result into some delay in handling of rakes, first and last mile transportation services or other operational activities at our terminals. Therefore, we request all our customers to bear with us for a day and support us to abide by the Hon'ble Prime Minister's appeal about the Janata Curfew on 22nd March in larger public interest.

We anticipate your co-operation in this regard and assure you the best of our services. For any queries or assistance, please feel free to get in touch with our ICD customer service desk.

Stay Safe, Stay Healthy !

Best Regards,

Customer Service Desk

Gateway Rail