

Dear Valued Customer,

Greetings for the day !

With reference to below email, we would like to update you that the situation continues to be the same and the rail movement is yet to be resumed in Punjab region. Rakes of all Container Train operators are stabled en-route towards Punjab ICDs. Many of our rakes are also stuck on this route, resulting into slow evacuation of Import containers from Gateway Ports and no Rail-out for Export containers from ICD – Ludhiana (Sahnewal).

Since, the disruption in Rail movement started in the last week of September itself and is severely impacted due to the “Rail Roko Agitation” called by Kisaan Unions having no respite till now, we are constrained to declare the situation as “Force Majeure”.

***Therefore, Gateway Rail Freight Ltd hereby notifies "Force Majeure Event" starting with effect from 1st October 2020.***

GatewayRail shall not be held responsible for any claims, damages, charges etc. whatsoever arising out of and or connected to the force majeure event, either directly or indirectly, without any limitation, pertaining to receiving, handling, storing, transporting and/or delivering cargo and containers at various maritime ports, to and from Inland Container Depot (ICD) at Ludhiana (Sahnewal).

Further, we wish to notify that GatewayRail will not be responsible for any direct or indirect losses whatsoever including Port Ground rent , detention or any other such charges on account of delay of containers. The “Force Majeure event” shall continue to be in force till the normalcy of operations is restored even after the Rail movement is recommenced.

We assure you the best of our services in these difficult times and will be happy to assist you for any further queries in this regard.

Best Regards,  
Customer Service Desk  
Gateway Rail