

Ref. no. GR/ADV/2017-2018/ALL/08

Dated :03.10.2017

Dear Valued Customer,

Greetings for the day,

This is to inform you that we are observing frequent stabling of rakes due to track maintenance work on Ajmer division. Same is coupled with shortage of Locomotives and crew with Indian Railways on account of recent holidays. We request you to kindly bear with us on any delays in transit due to overall sluggish running of the trains on Ajmer and adjoining divisions for above said reasons.

The matter has been taken up with concerned authorities and we are pursuing rigorously with them for smooth running of our rakes. We request you to plan your containers considering increased transit time. Simultaneously, we are making best efforts to maintain the desired service level and keep you posted for any such enroute disruptions.

We thank you for your continuous business support and will be happy to assist you for any further information.

Best Regards,
Customer Service Desk