

Ref. no. – GR/ADV/2017-2018/NCR/03

Dated : 03.07.17

Dear Valued Customer,

Greetings for the day !

We thank you for your continuous business support to Gateway Rail. Here, we would like to inform you that a restriction has been imposed by Indian Railways for 2 days on any loading via Phulera (Jaipur division) in both export and import direction. There will not be any fresh loading to and fro Gateway Ports (Mundra / Pipavav / Nava Sheva) from/to our ICDs (ICD-Gurgaon, Garhi Harsaru & ICD-Faridabad, Piyala) till midnight today. However, we remain focused and will be running our services as soon as the restriction is lifted on by Indian Railways.

The train movement is also adversely affected due to heavy rains, breaches on track and enroute congestion due to heavy pipeline on NCR- Mundra / Pipavav route. The same is coupled with systems affected at APM Terminals (Pipavav Port and GTIL , Nava Sheva) owing to Virus attack due to which all operations are being done manually and containers may not get loaded as per FIFO, lot-wise , priority.

We are grateful to you for all your patience and understanding of the situation and request you to plan your shipments accordingly considering delays due to above said reasons.

Our ICD- customer services team will be happy to assist you on your specific queries.

Best Regards,
Customer Service Desk
Gateway Rail